



RENTER'S GUIDE

2019
R.U.V.
AXIS
COACH



WELCOME



Thank you for booking with Tropical RV Adventures. We want to make your RVing a memorable experience. To help you enjoy your trip, we have prepared this instruction booklet which contains information to ensure a stress-free vacation. Have fun and thanks for choosing Tropical RV Adventures.

Again, please contact us if you have any questions/concerns at (561) 473-3939. Visit us at TropicalRVAdventures.com for tips and tricks prior to contacting us. We try to provide resources to help new renters to help enhance your experience and learning.

Please take time to read through this entire package as it reviews several topics including:

- Guidelines
- General Use
- GPS Milage & Speed Limit
- Pick Up & Drop Off Information
- General Operating Information
- Departure Checkout List
- Owner Supplied Inventory Checklist

Regards,

A handwritten signature in blue ink, appearing to read 'Dan Gittere', is written over a light blue horizontal line.

Dan Gittere



No Smoking & Vaping

Smoking and/or vaping will result in forfeiture of renter's full security deposit.

No Rooftop Access

No renter or person shall access the rooftop at any time during the duration of the rental.

Pet Rules & Restrictions

Tropical RV Adventures welcomes pets but this RV was checked with black light to identify any possible pet markings and will be re-checked upon return. You must add on a mandatory cleaning fee.

If any bodily/pet fluid is identified upon return you will forfeit your security deposit. If there is any damage caused by pets, a supplemental bill will be added.

Each reservation allows one medium sized (30 pound or less) pet or smaller. No pit bulls or aggressive breeds allowed. There is a small additional cleaning fee for our pet travelers.

Unpaid Toll Charges

Unpaid toll charges will be collected from your deposit in addition to a \$10 fee.

No Towing Behind RV

Nothing is to be towed behind the RV or added (ex. non approved rack) at any point during your rental.



No festival use and no bikes, generators, grills or objects that can damage the RV are allowed in the RV.

**In the case of
an emergency, call 911.**

Once everyone is safe, please contact Dan Gittere, the owner of Tropical RV Adventures, by phone at (561) 473-3939 to report the incident. Please ensure you take photographs of the incident and retain a copy of the police report.



DO NOT EXCEED 70 MPH

Vehicle is subject to GPS and Speed Tracking.
\$100 per day violation.

The Owner's Manual will be provided for reference.

Fire Extinguisher is located next to the front door.

Report large or potential situations immediately, such as accidents, damage to unit or roof.

GPS & SPEED LIMIT





Pick Up

Pick up on your scheduled rental date Monday through Friday between 3:00 p.m. and 5:00 p.m. The exact time will be discussed prior.

Allow 45 to 60 minutes for walkthrough, training and signing paperwork.

Drop Off

Drop off between 9:00 a.m. and 12:00 p.m Monday through Friday or before 5pm on weekends and holidays on the day the rental terminates.

Late fees will be assessed if RV is not returned by 12:00 p.m. M-F or by 5PM Weekends and holidays. Fees are \$25/hr.

Allow 15 minutes for return walkthrough and signatures. Tropical RV Adventures rightfully reserves 48 hours to report anything that may affect your security deposit.

After hours non-staffed dropoff is available with prior arrangement at any time and on weekends.

**PICK
UP**

**DROP
OFF**

GENERAL RV OPERATIONS



Prior to unpacking, ensure vehicle is parked on a level surface and chock the tires of the unit. This ensures the RV does not move when parked

Check the black leveling bubble indicators. If unlevel, you will have to use the orange leveling blocks to level the RV. This can be done by placing 1-3 orange blocks under the tires to raise the RV.



EMERGENCY BREAK: Make sure you activate this when parked for camping. Make sure your release before moving.

Generator use

Only use the on-board generator when when you are disconnected from shore power. This can power the entire RV.

To use the generator, hold the START button down until you hear the engine start. After the generator runs for about a minute, the power will turn on in the RV.

Electrical “Shore” Hook—up 30 AMP

Once the RV is parked, connect to “shore” power to prevent using your battery or propane. Hooking up the 30 AMP power will allow all appliances and lights to run on regular electricity. Electrical cord and SSP-30X surge protector are in the utility tote.

Connect the SSP 30X to the power pedestal and flip the 30 amp circuit breaker to on. Verify the blue and green light is on channel 1 only. If the red light is on. DO NOT plug in the RV.

If correct, proceed to connect the power cord from the RV to the SSP 30X.



! IF NOT LIT CORRECTLY STOP.
Contact the campground, the power is wired incorrectly.



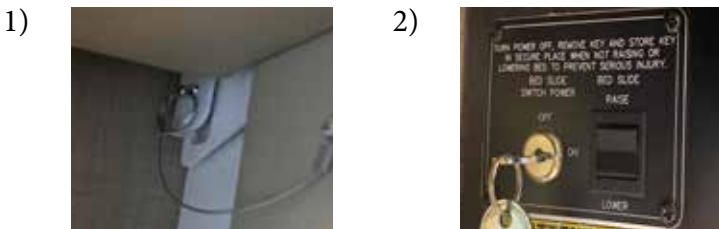
Control Panel

The control panel is used to monitor tank levels, Battery level, turn the water pump on & off, turn the on-board water heater on and off and start the generator.

Under the control panel toward the floor, you will see additional controls for lights and the awning.

When traveling, its important to make sure all the items are off and the awning is fully in.

! BE CAREFUL WHEN RUNNING OFF THE BATTERY OF THE RV. YOU SHOULD MONITOR LEVEL.



Additional Bed: The bed lowers from the ceiling. Verify the area under is clear

- 1) Remove safety pins
- 2) Turn the switch to on. Press button to lower bed.

Water Hook—Up

When using an external water source, the RV will not use water from its holding tank unless the pump is turned on. The water hose is located in the clean bin.



USE THE WHITE HOSE

Connect hose from trailer water to the port hook up at RV /campsite (see picture above).

Use the water filtration device and make sure to connect inline between hose and RV, making sure to connect it with the correct water flow direction (see arrow on filter).

To fill up the tank, fill it with filtered water.

Keep in mind when the tanks are full it will add additional weight to the RV but allows for water without hookups.

Keys

The trailer has a few main keys for the doors and access panels. Please, always keep them on you! Cost of replacement keys will be deducted from deposit as per addendum.



Water Fill (for pump)



Water Connect



Beds

There are three sleeping areas. The king bed (also can be used as 2 twin beds) Sofa bed and the over cab bed that lowers from the ceiling.



OVERHEAD BED CANNOT SUPPORT MORE THAN 200 POUNDS



Linens

The main bed has clean sheets, blankets and pillowcases. Extra linens are available for a small fee. Please request extra linens before pickup of RV.

Towels, face towels, washclothes and dish towels, linens, pillows are in sealed bags. When removed, please throw out the bag. When your trip is complete, Please put all lines in a garbage bag and place linens on the beds when you depart.





Kitchenware

You will find about everything needed for cooking. Plates, bowls, cups, knife set, cutting boards and other miscellaneous items are in the cabinets.

Dish soap, sanitizer and other cleaning items are also available. **PLEASE USE THEM.**

Even though we clean the dishes and utensils, we recommend rinsing them off before use.

Thermostat

There is one device that controls the heat and Air Conditioning. It is located in the main bedroom

Note: Heat requires propane. A/C will only work when connected to 30A shore power or with the generator

Bathroom



DO NOT PUT ANYTHING IN TOILET OTHER THAN RV TOILET PAPER.

Two rolls are included. Please be sure to open bathroom vent completely and run fan when shower is in use to avoid mold or mildew.

Evidence of any foreign material in the black water system will result in forfeiture of security deposit.

To flush the toilet, use the foot pedal. Push halfway down to fill bowl with water, push all the way to flush.



Electronics

There is one TV located on the wall above the door, and one in the bedroom.

USB charging ports

There are USB plugs located in several spots throughout the RV

Refrigerator & Freezer

Refrigerator and freezer are powered by gas (propane), or shore electricity (when connected). The selector on the refrigerator should remain the "Auto" position. The refrigerator will automatically cool using the power source available. It is common for refrigerator and freezer to take between ten and twenty-four hours to cool when contents are first placed in them, however Tropical RV Adventures will attempt to have them cold prior to delivery.



Indoor Lights

Operate by the black switches located around the RV

Porch Light

The white awning lights are located below the control panel. Please ensure lights are turned off by 10pm or "dark hours" in parks and campsites to respect your neighbors and reduce bugs.

Awning

The outside awning can be extended by the black switch under the control panel.

WARNING: If you choose to use the awning, you take full responsibility and accept all costs associated with awning damage caused by wind and other weather related events. **INSURANCE DOES NOT COVER AWNING.** We recommend to **ONLY** use the awning when under it, and always retract it when you are not. A small 15 MPH wind can damage an awning.

Black (sewage) & Grey (other used water) Dump

Sewer and used water are stored under the trailer until it reaches capacity and must be dumped by renter. Tank levels can be viewed any time at the control panel, just inside the main entrance. Trailer dumpsites can be located online and there are phone apps that can be downloaded to find convenient dumpsites. Dumpsites are usually found at a campsite or on campgrounds.

Tank storage is located on the driver's side. To empty tanks, start by pulling up to the trailer dump station and lining up trailer tires as close to the opening of the dump station as possible. This will ensure that if there is an accident, it will be contained in the dumping area. This trailer has two tanks.

Order of Operation (You must follow this order)

Put on latex or other disposable gloves to avoid any contamination and get the sewer hose out of the storage tube under the RV near propane tank. Before removing the cap to the holding tank drain opening, ensure both the black and grey water valves are both closed.

Attach the hose to the dump station hole first! Check the sewer hose to ensure it is securely clamped to the adapter and prepare to attach to the holding tank drain outlet. Start by removing the cap with the sewer hose positioned underneath to catch any drips (open end up), when any drips have stopped, attach the sewer hose, ensuring the adapter is completely secured.

- 1** Pull lever for Black Tank. Then use the orange or grey hose (if water is available) and WHILE VALVE IS OPEN attach orange/grey hose to the SEWER TANK FLUSH and turn on. When water is clear, remove orange/grey hose and push in the black tank lever. DO NOT LEAVE WATER ON WITH VALVE CLOSED.
- 2** Dump grey tank 1, then close
- 3** If a non-potable water hose is available, run water through the sewer hose after disconnecting it to rinse it out. Remove the sewer hose from the dump station hole and rinse the outside of the hose. Rinse the area around the hole to ensure that any spillage has been cleaned up and cover the dump station hole. Replace the trailer drain caps.
- 4** Return the sewer hose to storage container. Dispose of the latex gloves into the garbage bin only or place them in the garbage bin. Clean all the surfaces touched when wearing the gloves and wash or sanitize your hands in case the glove leaked.
- 5** Now add about two to four gallons of water (simply flush the toilet and hold for 10-15 seconds) to your black tank. The goal here is to have about one inch of water in your black tank before you use it. Drop one orange/toilet pouch into toilet hole.

The task of emptying the trailers holding tanks are now complete.

DEPARTURE



We would like to thank you for using Tropical RV Adventures and hope that it has been a memorable experience for you and your family. We ask that you take a few minutes before departing to assist us.

First, please look around and make sure that you have not forgotten anything. Second, check the following list to ensure that everything is secure and safe before you close the door, until your adventure with us.

- 1** Please put all trash in the trash containers provided by the park.
- 2** Check that the fridge is off, clean and empty.
- 3** Clean & sanitize all surfaces including countertops, tables, cabinets, etc.
- 4** Clean coffee maker, grill, dishes, silverware and cups (if used).
- 5** Clean/Sweep or "beat" out rugs and door mats and sweep/vacuum floors.
- 6** Close and lock all windows. Please ensure that all blinds are closed.
- 7** Report anything that was damaged. We ask that you replace, report and be honest.
- 8** Dump black and grey tanks. If these are not dumped, there is a \$75 dump fee.
- 9** Place all linens in a garbage bag and place on the ground.
- 10** Communicate return plans with Tropical RV Adventures staff. Fill up the gas tank upon return.



Make sure all the times are in their individual bins while trailer is in motion. DO NOT leave any items on the counter or on the floor.

INVENTORY CHECKLIST

Please take care of all items and do not take or damage said items, or it will deducted from the deposit. The original cleaning fee covers cleaning of the sheets and basic cleaning only.

Replacement Cost & Inventory Chart

Description	Quantity	Replacement Cost Each
2 Piece Cookware Set	1	\$50
12-volt RV/Marine Battery	2	\$100
TV	2	\$400
Awning Replacement (due from damage)	1	up to \$2,000
Broom/Dustpan	1	\$10
Bowls	6	\$5
Cleaning Supply Kit	1	\$40
Extension cord, 20A	1	\$50
Games (2)	2	\$18
Grill (if rented)	1	\$150
K-cup Brewer	1	\$50
Lawn Camping Chairs	2	\$50
Leveling Kit	1	\$25
Main Power Cord	1	\$150
Misc. Utensil Kit	1	\$49
Mixing Bowls	3	\$10
Orange/Grey Hose	1	\$25
Pet Cleaning fee (from stains)		starting at \$500
Plates	6	\$5
Pillows	2	\$25
Sewer Hose (1 section)	1	\$75
Sheets		
Extra Sheet Set	1	\$100
Queen Sheet Set	2	\$120
Silverware Set (24 piece)	1	\$3
Stainless Cups	1	\$7
Surge Protector	6	\$200
Towels		
Bath Towels	2	\$25
Face Towels	2	\$12
Thermal Cups	6	\$10
Washcloths	2	\$5
Water Filtration Device	1	\$20
Wheel Chucks	2	\$15
White Water Hose	1	\$30

We wish you a safe and pleasant trip home. If you or a friend would like to book with Tropical RV Adventures in the future, please have them contact us and mention your name for a discount. You will be rewarded with a gift card for your referral.

Renter supplemental agreement: Renter understands they must return all property in working and clean condition. Anything damaged, missing or broken items will be charged from the deposit according to the above. We have up to 48 hours after return of the RV to assess items missing or damaged that may be charged against your security deposit. By signing, you agree to the terms and information provided.



Trailer is required to be returned in the same condition as it was at time of rental pick up/delivery. Please leave all sheet and towels in a pile on the floor upon return. If any additional cleaning is needed, we will charge an additional \$300.

Renter

Date