



# RENTER'S GUIDE

**2021**  
**32' BUNK**  
**GRAND**  
**DESIGN**



# WELCOME



Thank you for booking with Tropical RV Adventures. We want to make your RVing a memorable experience. To help you enjoy your trip, we have prepared this instruction booklet which contains information to ensure a stress-free vacation. Have fun and thanks for choosing Tropical RV Adventures.

Again, please contact us if you have any questions/concerns at (561) 473-3939. Visit us at [TropicalRVAdventures.com](http://TropicalRVAdventures.com) for tips and tricks prior to contacting us. We try to provide resources to help new renters to help enhance your experience and learning.

Please take time to read through this entire package as it reviews several topics including:

- Guidelines
- General Use
- GPS Milage & Speed Limit
- Pick Up & Drop Off Information
- General Operating Information
- Departure Checkout List
- Owner Supplied Inventory Checklist

Regards,

A handwritten signature in blue ink, appearing to read 'Dan Gittere', is written over a white background.

Dan Gittere



## **No Smoking & Vaping**

Smoking and/or vaping will result in forfeiture of renter's full security deposit.

## **No Rooftop Access**

No renter or person shall access the rooftop at any time during the duration of the rental.

## **Pet Rules & Restrictions**

Tropical RV Adventures welcomes pets but this RV was checked with black light to identify any possible pet markings and will be re-checked upon return. You must add on a mandatory cleaning fee.

If any bodily/pet fluid is identified upon return you will forfeit your security deposit. If there is any damage caused by pets, a supplemental bill will be added.

Each reservation allows one medium sized (30 pound or less) pet or smaller. No pit bulls or aggressive breeds allowed.

## **Unpaid Toll Charges**

Unpaid toll charges will be collected from your deposit in addition to a \$10 fee.

## **No Towing Behind RV**

Nothing is to be towed behind the RV or added (ex. non approved rack) at any point during your rental.



**No festival use and no bikes, generators, grills or objects that can damage the RV are allowed in the RV.**

**In the case of  
an emergency, call 911.**

Once everyone is safe, please contact Dan Gittere, the owner of Tropical RV Adventures, by phone at (561) 473-3939 to report the incident. Please ensure you take photographs of the incident and retain a copy of the police report.

**!** **DO NOT EXCEED 70 MPH**

Vehicle is subject to GPS and Speed Tracking.  
\$100 per day violation.

The Owner's Manual will be provided for reference.

Fire Extinguisher is located next to the front door.

Report large or potential situations immediately, such as accidents, damage to unit or roof.

# GPS & SPEED LIMIT





## **Pick Up**

Pick up on your scheduled rental date Monday through Friday between 3:00 p.m. and 5:00 p.m with prior arrangements from Tropical RV Adventures.

Allow 45 to 60 minutes for walkthrough, training and signing paperwork.

## **Drop Off**

Drop off between 9:00 a.m. and 12:00 p.m Monday through Friday on the day the rental terminates.

Late fees will be assessed if trailer is not returned by 12:00 p.m., unless previously arranged with Tropical RV Adventures.

Allow 30 minutes for return walkthrough and signatures. Tropical RV Adventures rightfully reserves 48 hours to report anything that may affect your security deposit.

After hours non-staffed dropoff is available with prior arrangement at any time and on weekends.

**PICK  
UP**

**DROP  
OFF**

# GENERAL RV OPERATIONS



Prior to unpacking, ensure vehicle is parked on a level surface and chock the tires of the unit. This ensures the RV does not move when parked

Check the black leveling bubble indicators. If unlevel, you will have to use the orange leveling blocks to level the RV. This can be done by placing 1-3 orange blocks under the tires to raise the RV.



## Slide Outs

**! DO NOT ATTEMPT TO MOVE TRAILER OR ADJUST STABILIZER JACKS WHILE SLIDES ARE OUT**

To operate slide, trailer must be level and power should be hooked up. Slide will operate off battery, however, should only be done if/when necessary. Ensure nothing (coats, blankets, clothes, fingers...) is in the way of the slide moving and that dinette is unoccupied.

To close slides, ensure that there is nothing is the way. Press the black button until the slide out stops.

## Electrical “Shore” Hook—up 30 AMP

Once the RV is parked, connect to “shore” power to prevent using your battery or propane. Hooking up the 30 AMP power will allow all appliances and lights to run on regular electricity. Electrical cord and SSP-30X surge protector are in the utility tote.

Connect the SSP 30X to the power pedestal and flip the 30 amp circuit breaker to on. Verify the Blue and green light is on. if RED light is on, DO NOT PLUG IN RV.

If correct, proceed to connect the power cord



**IF NOT LIT CORRECTLY STOP.**

Contact the campground, the power is wired incorrectly.



## Control Panel

The control panel is used to monitor tank levels, Battery level, turn the water pump on & off, turn the on-board water heater on & off.

When traveling, its important to make sure all the items are off and the awning is fully in.

Its also important to store all your items properly so they do not roll around while in transit.



**BE CAREFUL WHEN RUNNING OFF THE BATTERY OF THE RV. YOU SHOULD MONITOR LEVEL.**



Secure straps on BOTH bathroom doors while traveling. This will keep the door from opening while traveling.

## Water Hook-Up

When using an external water source, the trailer will not use water from its holding tank unless the pump is turned on. The water hose is located in the clean bin.



### USE THE WHITE HOSE

Connect hose from trailer water to the port hook up at trailer/campsite (see picture above).

Use the water filtration device and make sure to connect inline between hose and trailer, making sure to connect it with the correct water flow direction (see arrow on filter).

To fill up the tank, fill it with filtered water.

Keep in mind when the tanks are full it will add additional weight to the trailer but allows for water without hookups.

## Keys

The trailer has keys for the doors and access panels. Please, always keep them on you! Cost of replacement keys will be deducted from deposit as per addendum.



## Water Fill (for pump)



## Water Connect



## Beds

There are 4 sleeping areas. The queen bed, dinette bed, the sofa bed and the bunk beds.



**DO NOT USE BUNK BED IF  
OVER 150 POUNDS**

To convert the dining area into a bed, pull the top of the table off and then remove the support pipe. place the table on the ledge and adjust the cushions to cover the sleeping area.

## Linens

The queen bed has clean sheets, blankets and pillowcases. Extra linens are available for a small fee. Please request extra linens before pickup of RV.

Towels, face towels, washclothes and dish towels, linens, pilliows are in sealed bags. When removed, please throw out the bag. When your trip is complete, Please put all lines in a garbage bag and place linens on the beds when you depart.





## Kitchenware

You will find about everything needed for cooking. Plates, bowls, cups, knife set, cutting boards and other micellaneous items are in the cabinets.

Dish soap, sanitizer and other cleaning items are also available. **PLEASE USE THEM.**

Even though we clen the dishes and utensils, we recommend rinsing them off before use.

## Thermostat

There is a thermostate located near the fridge. Move the lever to the desired setting.

**Note:** Heat requires propane. A/C will only work when connected to 30A shore power or with the generator

## Bathroom



**DO NOT PUT ANYTHING IN TOILET OTHER THAN RV TOILET PAPER.**

Two rolls are included. Please be sure to open bathroom vent completely and run fan when shower is in use to avavoid mold or mildew.

Evidence of any foreign material in the black water system will result in forfeiture of security deposit.

To flush the toilet, use the foot pedal. Push halfway down to fill bowl with water, push all the way to flush.



## Electronics

There is 2 TV's. One in the bedroom and one in the living area.

## USB charging ports

There are 2 built in USB plugs in the master bedroom

## Refrigerator & Freezer

Refrigerator and freezer are powered by gas (propane), or shore electricity (when connected). The selector on the refrigerator should remain the "Auto" position. The refrigerator will automatically cool using the power source available. It is common for refrigerator and freezer to take between ten and twenty-four hours to cool when contents are first placed in them, however Tropical RV Adventures will attempt to have them cold prior to delivery.



## Indoor Lights

Operate by the black switches located around the RV

## Porch Light

The white awning lights are located below the control panel. Please ensure lights are turned off by 10pm or “dark hours” in parks and campsites to respect your neighbors and reduce bugs.

## Awning

The outside awning can be extended by the black switch under the control panel.

**WARNING:** If you choose to use the awning, you take full responsibility and accept all costs associated with awning damage caused by wind and other weather related events. **INSURANCE DOES NOT COVER AWNING.** We recommend to **ONLY** use the awning when under it, and always retract it when you are not. A small 15 MPH wind can damage an awning.

## Black (sewage) & Grey (other used water) Dump

Sewer and used water are stored under the trailer until it reaches capacity and must be dumped by renter. Tank levels can be viewed any time at the control panel, just inside the main entrance. Trailer dumpsites can be located online and there are phone apps that can be downloaded to find convenient dumpsites. Dumpsites are usually found at a campsite or on campgrounds.

Tank storage is located on the driver's side. To empty tanks, start by pulling up to the trailer dump station and lining up trailer tires as close to the opening of the dump station as possible. This will ensure that if there is an accident, it will be contained in the dumping area. This trailer has two tanks.

### Order of Operation (You must follow this order)

Put on latex or other disposable gloves to avoid any contamination and get the sewer hose out of the storage tube under the RV near propane tank. Before removing the cap to the holding tank drain opening, ensure both the black and grey water valves are both closed.

Attach the hose to the dump station hole first! Check the sewer hose to ensure it is securely clamped to the adapter and prepare to attach to the holding tank drain outlet. Start by removing the cap with the sewer hose positioned underneath to catch any drips (open end up), when any drips have stopped, attach the sewer hose, ensuring the adapter is completely secured.

- 1** Pull lever for Black Tank. Then use the orange or grey hose (if water is available) and WHILE VALVE IS OPEN attach orange/grey hose to the SEWER TANK FLUSH and turn on. When water is clear, remove orange/grey hose and push in the black tank lever. DO NOT LEAVE WATER ON WITH VALVE CLOSED.
- 2** Dump grey tank 1, then close
- 3** If a non-potable water hose is available, run water through the sewer hose after disconnecting it to rinse it out. Remove the sewer hose from the dump station hole and rinse the outside of the hose. Rinse the area around the hole to ensure that any spillage has been cleaned up and cover the dump station hole. Replace the trailer drain caps.
- 4** Return the sewer hose to storage container. Dispose of the latex gloves into the garbage bin only or place them in the garbage bin. Clean all the surfaces touched when wearing the gloves and wash or sanitize your hands in case the glove leaked.
- 5** Now add about two to four gallons of water (simply flush the toilet and hold for 10-15 seconds) to your black tank. The goal here is to have about one inch of water in your black tank before you use it. Drop one orange/toilet pouch into toilet hole.

The task of emptying the trailers holding tanks are now complete.

# DEPARTURE



We would like to thank you for using Tropical RV Adventures and hope that it has been a memorable experience for you and your family. We ask that you take a few minutes before departing to assist us.

First, please look around and make sure that you have not forgotten anything. Second, check the following list to ensure that everything is secure and safe before you close the door, until your adventure with us.

- 1** Please put all trash in the trash containers provided by the park.
- 2** Check that the fridge is off, clean and empty.
- 3** Clean & sanitize all surfaces including countertops, tables, cabinets, etc.
- 4** Clean coffee maker, grill, dishes, silverware and cups (if used).
- 5** Clean/Sweep or "beat" out rugs and door mats and sweep/vacuum floors.
- 6** Close and lock all windows. Please ensure that all blinds are closed.
- 7** Report anything that was damaged. We ask that you replace, report and be honest.
- 8** Dump black and grey tanks. If these are not dumped, there is a \$150 dump fee.
- 9** Place all linens in a white garbage bag.
- 10** Communicate return plans with Tropical RV Adventures staff.



**Make sure all the times are in their individual bins while trailer is in motion. DO NOT leave any items on the counter or on the floor.**

# INVENTORY CHECKLIST

Please take care of all items and do not take or damage said items, or it will be deducted from the deposit. The original cleaning fee covers cleaning of the sheets and basic cleaning only.

## Replacement Cost & Inventory Chart

Description	Quantity	Replacement Cost Each
2 Piece Cookware Set	1	\$50
12-volt RV/Marine Battery	1	\$100
TV	1	\$400
Awning Replacement (due from damage)	1	up to \$2,000
Broom/Dustpan	1	\$10
Bowls	6	\$5
Cleaning Supply Kit	1	\$40
Extension cord, 20A	1	\$50
Games (2)	2	\$18
Grill (if rented)	1	\$150
K-cup Brewer	1	\$50
Lawn Camping Chairs	2	\$50
Leveling Kit	1	\$25
Main Power Cord	1	\$150
Misc. Utensil Kit	1	\$49
Mixing Bowls	3	\$10
Orange/Grey Hose	1	\$25
Pet Cleaning fee (from stains)		starting at \$500
Plates	6	\$5
Pillows	2	\$25
Sewer Hose (1 section)	1	\$75
Sheets		
Extra Sheet Set	1	\$100
Queen Sheet Set	2	\$120
Silverware Set (24 piece)	1	\$3
Stabilizer Hand Crank Tool	1	\$35
Stainless Cups	6	\$7
Surge Protector	1	\$200
Towels		
Bath Towels	2	\$25
Face Towels	2	\$12
Thermal Cups	6	\$10
Washcloths	2	\$5
Water Filtration Device	1	\$20
Wheel Chucks	2	\$15
White Water Hose	1	\$30

We wish you a safe and pleasant trip home. If you or a friend would like to book with Tropical RV Adventures in the future, please have them contact us and mention your name for a discount. You will be rewarded with a gift card for your referral.

Renter supplemental agreement: Renter understands they must return all property in working and clean condition. Anything damaged, missing or broken items will be charged from the deposit according to the above. We have up to 48 hours after return of the RV to assess items missing or damaged that may be charged against your security deposit. By signing, you agree to the terms and information provided.



**Trailer is required to be returned in the same condition as it was at time of rental pick up/delivery. Please leave all sheet and towels in a pile on the floor upon return. If any additional cleaning is needed, we will charge an additional \$300.**

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Renter

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Date